



The PANG Collaborative PLLC
RATES, FEES, & PACKAGES

Rates and Fees

Service	Rate/Fee (USD)	Description	Payment Due
30 min Consultation	Free	Initial phone conversation discussing why you need healthcare advocacy services and determine if the PANG Collaborative can assist.	n/a
Initial Assessment	\$400	If it is determined that the PANG Collaborative is able to help the client's needs then an initial assessment is scheduled. In-person meeting lasting 2-3 hours reviewing the Client's health history, home situation, needs, medication list, healthcare concerns, healthcare goals, develop a healthcare plan, and review next steps.	At the assessment meeting (non-refundable)
On-going Advocacy	\$150/hour	If the client wants to continue having the PANG Collaborative assist, liaise, and advocate for his/her healthcare then a retainer fee may be purchased. The client can choose how many hours to purchase upfront (e.g. a 10-hour retainer will cost \$1,500.00). The client will receive an itemized invoice detailing how the retainer fee is being used and how much money is left on the current retainer.	Prior to receiving continued services (upfront)

Itemized Invoices

You will receive an itemized invoice each week, bi-week, or month (depending on your choice) which will detail billable and unbillable hours spent working on your case. Time will be billed at a minimum of 15 minutes. Billable hours include but are not limited to research for resources or referrals, review of medical records, updating documents (if it takes longer than 15 minutes), calling or meeting with members of the healthcare team, going to healthcare appointments, visiting the client while at a healthcare facility to provide advocacy services (only hours spent talking to staff and time spent toward assisting with the medical situation at that time), and assisting in coordinating healthcare. Unbillable hours include other time spent researching more information on a diagnosis or treatment, reviewing notes, providing updates to designated recipients (unless it exceeds 45 minutes), etc.

Advocating with Aloha

The Patient Advocacy Navigation & Guidance (PANG) Collaborative PLLC

Phone: 480.665.2833

Email: jodie@pangcollaborative.com

Website: www.thepangcollaborative.com



Documents Fees (non-refundable)

Inpatient Health Snapshot
Current Medication List
Medication/Vitals Log template
Medication History Spreadsheet

Outpatient Health Snapshot
Current Healthcare Team List
Medication Expenses Spreadsheet
ICE (In Case of Emergency) Card for wallet

Individual document: \$20/each

Package 1: 3 documents for \$45 (saves you \$5/document)

Package 2: 5 documents for \$60 (gives you one document free!)

Package 3: All 8 documents \$100 (biggest savings!)

All pricing indicated in this agreement is exclusive through 2021.

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